

# Getting Started

## Guide for Enrolled Employees

### Activate Your Employee Perks

#### Nice Healthcare

Nice is a clinic - your first stop for quality care. \$0. No copay. No bill. Many free meds.

##### Step 1

Create your Nice account.

Nice Healthcare app or website



##### Step 2

Order your free Care Kit

Fill out a form to have it mailed.



##### Step 3

Schedule your first visit



**Add Dependents**



Same-day appts



As much time as you need.

Employer must be enrolled in Nice Healthcare through BHT. Employee must be on a BHT medical plan & reside in one of the Nice states: <https://www.nice.healthcare/locations>

#### LifeLock

All-in-one identity protection.

1



Fill out our quick form

2

Watch out for the activation email.

3

Log in & set up all the features.



**Add your whole family!**

#### Passport

Serious discounts at thousands of places.

1



Enroll at this special link

OR visit [passportcorporate.com](http://passportcorporate.com) and click the "Sign Up" button. Use your work email. YOU WILL NOT NEED A MEMBER NUMBER.

2

Download the Passport Mobile app and log in.

Contact [savings@businesshealthtrust.com](mailto:savings@businesshealthtrust.com) if you have any trouble.

#### EAP

Employee Assistance Program  
6 free visits for life challenges

Personal, legal, or financial issues. Call or visit the link below to get started.



888-0720-5237



Use Employer ID: "BHT"

#### Pet Insurance

Protect your furry family - and budget.

1



Enroll at this special link

2

Get care & pay your vet.

3

Submit a claim & get reimbursed.



# Healthcare that comes to you

Virtual visits and in-home care, at **no cost** as part of your BHT package, appointments usually within a day!



## \$0 Primary Care

All Nice visits are no-cost. No copays. No deductibles. Nice supports you with primary care, sick care, chronic conditions, and virtual mental health and physical therapy.



## \$0 Medications

550+ common medications free through Nice, covering most everyday medications, including over-the-counter options (e.g., allergy, heartburn, cough, antibiotics).

## One-stop Care

Employees on a BHT medical plan and their eligible dependents get as much care as they need.



Labs, EKGs,  
X-rays



Physical  
Therapy



Mental  
Health



Primary &  
Sick Care



Full Rx  
Service

Check if you're in Nice's in-person service area (Labs, EKGs, X-rays, etc.) at [nice.healthcare/locations](https://nice.healthcare/locations)

## How to Get Started



### 1. Sign Up

Create your Nice account today on the [Nice Healthcare website](https://nice.healthcare), [iOS app](#), or [Android app](#)



### 2. Care Kit

Submit a [quick form](#) to get a Care Kit which includes a digital otoscope, pulse oximeter, and more.

### 3. Get Care & Save





# Nice Rx

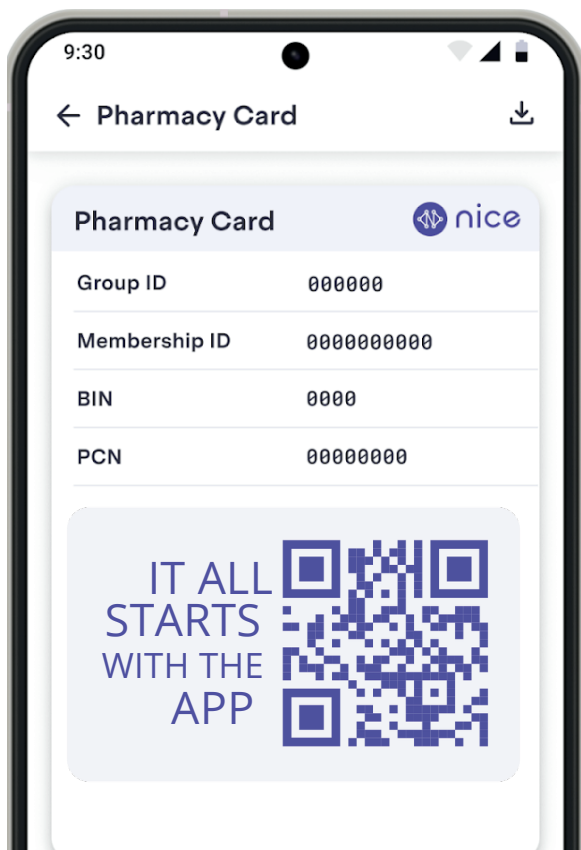
## THE NICE PHARMACY PROGRAM

Nice clinicians can help you manage your medications and write new ones for you. Nice covers 550+ of the most common medications which can be prescribed with no out-of-pocket costs for patients.

- 1. Schedule a chat or video visit in your Nice Healthcare® app.** Your clinician will determine if you need a prescription and send the order to your preferred pharmacy.
- 2. Pick up your prescription at one of Nice's 60,000 in-network pharmacies, excluding Walgreens.** Your prescription will be waiting when you arrive. Show your Nice Rx card, printed or in the app, and check out. You will have to use your health insurance, or pay in cash, for any non-covered medications.

### Types of Medications

- Allergy/Sinus
- Antibiotics
- Anti-Fungal
- Anti-Viral
- Asthma
- Cold/Cough
- Diabetes
- Ear/Eye Drops
- Gastrointestinal
- High Cholesterol
- Hypertension
- Mental Health
- Skin
- Thyroid
- Women's Health





# Benefits that secure your identity & credit

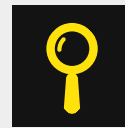
Identity Theft Protection from Norton LifeLock  
Benefit Solutions and Business Health Trust



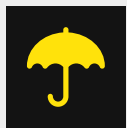
## What's covered—highlights



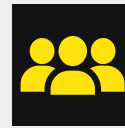
**Protect your online privacy and safety** with Device Security and Norton™ Secure VPN to stay safe from hackers, viruses, malware, vulnerable websites, and other online threats.



**Credit and Social Media monitoring** alerts of fraudulent or suspicious activity around your personal information and will notify of suspicious links, account takeover attempts, or inappropriate content.



**A Million Dollar Protection™ Package** to reimburse stolen funds, personal expenses, and provide coverage for lawyers and experts up to \$1 million each.



**Use Parental Control** to monitor your child's online activities and view their search history so they stay safe.

**Employers: We'll include Identity Theft Protection in your benefits plan. Visit [BHTQuote.com](https://www.bhtquote.com).**

Give your employees and their immediate family comprehensive protection to help them feel safer in their digital lives.

This benefit is offered at no additional cost with our Industry Health Trust plans. Kaiser Small-Group plans or non-medical offerings can add this benefit for a small fee.



## Already a BHT Member? Get Protection Now!



**1**

Fill out our quick form

**2**

Watch for the activation email.

**3**

Log in & set up all the features.



# Life insurance you can count on

Life insurance with AD&D and worldwide travel assistance from USABLE—protection that goes where you go.



## Did you know Basic Life Insurance is included in your benefit plan?



**Guaranteed Issue:** With no questions asked, you will be covered for up to \$15,000 in Basic Life and AD&D Insurance.



**Travel Assistance:** Obtain emergency medical, travel and personal security assistance 24 hours a day anywhere in the world.



**Eligibility Requirement:** If you are a full-time active employee working a minimum of 20 hours per week and enrolled in the medical plan, you will be covered with these benefits.

## Where to start

Life is full of many twists and turns. USABLE Basic Life and AD&D coverage protects your family's future, no matter what life may throw your way. Confirm your beneficiaries today! Don't let this valuable benefit go to waste.



Scan the QR code  
to to download  
your plan details



# Get thousands of member discounts

Everyday member-only discounts on dining, travel, entertainment, and more






Employees gain access to a memberships rewards network that provides meaningful everyday savings, including unmatched dining benefits with the option of additional merchant discounts.



Dine. Shop. Travel. Save.

Simply present your Passport Dining Card at a participating business.

-  When dining with a guest, receive a second entree compliments of the house. At fast-casual restaurants, receive 20% off the total bill.
-  Neighborhood offers include local shops and retailers, auto repair, car washes, health & wellness, childcare, attractions, recreation, and more.
-  Recognizable brands with a wide selection of offers, like electronics, clothes & accessories, tickets & attractions, hotels, rental cars, and more.

Already a BHT member? Get started.

**1. Use the QR code here to enroll (Recommended)**

It contains a special link. Alternatively, visit [passportcorporate.com](https://passportcorporate.com) and click the "Sign Up" button. Use your work email. YOU WILL NOT NEED A MEMBER NUMBER.

**2. Download the Passport Mobile app** and log in.

Contact [savings@businesshealthtrust.com](mailto:savings@businesshealthtrust.com) if you experience any difficulties enrolling.



Enroll at this special link





# 6 Visit EAP for the whole family

Support for various life challenges from personal mental health to legal or financial issues.



## What's covered—highlights



**Free and confidential** counseling and financial/legal services through BHS for all BHT members and their families.



**Receive community resources and get help** from a mental health professional, support groups, an attorney, and/or a financial consultant.



**In-person, telehealth, and digital guidance** for stress, substance abuse, marital and family issues and legal or financial problems.

## Assessment and counseling examples:

- Marital/Family relationships
- Stress-Related Problems
- Depression
- ADD/ADHD
- Work-Related Problems
- Alcohol & Drug Abuse
- Life Transitions

## Need help with personal, financial or legal issues?

All employees and dependents are eligible to receive up to six free visits/consults each year—psychiatric visits included.

## Important numbers to know

Get started with your Employee Assistance Program (EAP) and access wellness resources today!

- Call Telus at **888-720-5237** to be connected to your designated Care Coordinator.



Scan the QR code to login (Enter BHT in the EmployerID)



# Your pet insurance benefit

Discounted pet insurance through Business Health Trust. Reimbursements on eligible expenses at any licensed vet in the U.S. or Canada.



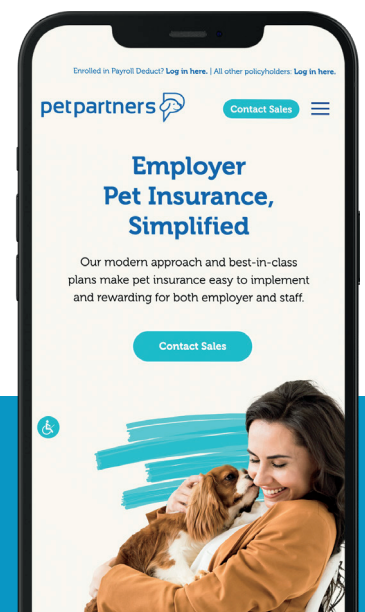
## What is pet insurance?

Pet insurance is health insurance for dogs and cats. Get reimbursed for costly veterinary bills and focus more on the health of your pets and less on how you're going to pay for it. Plans feature comprehensive coverage for accidents, illnesses and injuries including cancer coverage.

## How it works

- 1 Enroll in pet insurance.
- 2 Pay your vet.
- 3 Submit a claim with your vet bill.
- 4 Get reimbursed for eligible expenses.

## Scan to begin



## Questions? Need help enrolling? Contact us:

📞 866-774-1113    ✉️ [help@petpartners.com](mailto:help@petpartners.com)

Policies are administered by PetPartners, Inc. and underwritten by Independence American Insurance Company (rated A- "Excellent" by A.M. Best), with offices at 11333 N. Scottsdale Rd, Suite 160, Scottsdale, AZ 85254. PetPartners, Inc. (CA agency #OF27261) is a licensed insurance agency located at 8051 Arco Corporate Drive, Suite 350, Raleigh, NC 27617. Eligibility restrictions apply. Terms and conditions may apply. See policy/certificate for details on coverage, terms, limitations and conditions. Pre-Existing condition coverage may require a 365-day waiting period. Waiting period may be waived for groups over 200 employees or with prior coverage for Accident & Illness plans. Participation in this plan is voluntary and not subject to ERISA.

# Real Nice Stories From BHT Members

Hear from real employees! All quotes are from real people who have used Nice through BHT. We've anonymized most of their identities to protect their privacy.

**"Not having to pay around \$200 for an urgent care visit or medication..."**

– Lacey

"When I needed to schedule a visit for primary care, I immediately thought of Nice. My company had just rolled it out, and I wanted to give it a try. I logged in, scheduled a visit, and was able to get an appointment right away.

During the call, the provider walked me through how to treat my symptoms and prescribed medication I could pick up at the pharmacy – with \$0 out-of-pocket cost.

Not having to pay around \$200 for an urgent care visit or medication definitely eased my mind. It was simple, convenient, and stress-free.

Will definitely be using Nice again!"

"I'm generally healthy, but traditional clinic visits feel slow and inconvenient. With Nice, I booked a virtual visit that fit my schedule and got a solid plan right away. What surprised me was how the follow-ups worked. Nice did an X-ray and blood draw at my house. The setup was quick, it barely disrupted my day, and the results came back fast with clear notes. It was the most efficient care experience I have had."

**"Nice did an X-ray and blood draw at my house."**

– Matt

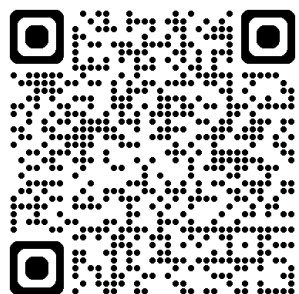
**"...I received the medication I needed within two hours."**

– Rachel

"I had a sudden and severe allergy attack shortly after signing up for Nice Healthcare. I was unable to drive or work, and honestly, I was a bit panicked. Thankfully, I was able to get an appointment with Nice Healthcare in under an hour and a half.

The provider I met with was incredibly thorough – taking the time to go through my full health history and answer every question I had. I never felt rushed, which was really reassuring during a stressful time.

Best of all, I received the medication I needed within two hours. The entire process was quick, efficient, and surprisingly pleasant given the circumstances. I'm extremely grateful for the care I received and wouldn't hesitate to recommend Nice Healthcare to others."



**Read more stories on the BHT website (or just try Nice yourself...)**